From: Manuel

ent: 21 October 2026 20:57
To: Licensing <Licensing@haringey.gov.uk>
Subject: Personal Apology – La Plaza de Yirda (487 Seven Sisters Road, N15 6EP)

Dear Haringey Council Licensing Team,

I am writing this letter personally, as the person responsible for managing La Plaza de Yirda at 487 Seven Sisters Road, Tottenham.

I would like to make it clear that this letter is not intended to be a legal representation or a formal response to the premises licence review. It is simply a personal apology from me.

I sincerely regret any inconvenience or disturbance caused to local residents and the Council. In particular, I want to apologize unreservedly for:

- **The confusion surrounding the use of our licence terms and permissions.**
- **Closing/locking the shutters/gates, failing to recognize and respect the safety risks involved.**
- **Failing to heed and act upon the warnings previously issued by the Licensing Authority and officers.**

As the person responsible for the management of the business, I understand that these were serious mistakes on my part. I recognize that managing a business of this nature comes with strict legal and safety responsibilities, and I am genuinely sorry for failing to uphold these standards and for disregarding your warnings.

I take full accountability for these shortcomings and reassure the Council that I take these matters with the utmost seriousness. I am fully committed to learning from this experience, rectifying these issues immediately, and ensuring that the premises operate strictly within the law and with full regard for public safety and the local community.

My intention in writing this letter is not to justify my past actions or challenge the concerns raised, but simply to offer my honest, personal apology and demonstrate my absolute willingness to comply and do better.

I hope that my apology will be received in the sincere spirit in which it is offered.

Thank you for taking the time to read my letter.

Yours sincerely,

Premises Manager

La Plaza de Yirda

487 Seven Sisters Road, Tottenham, London, N15 6EP

Please provide as much information as possible to support the application (please read guidance note 3)

THE TRANSFER OF NAME IS COMPLETED AND TOOK THE OLD OWNER FORWARDING MAIL AND A COUNCIL VISIT FOR US TO UNDERSTAND AND RECTIFY THE ISSUES.

1) NO SMOKING AND THINK 25 SIGNS ARE DISPLAYED AROUND BAR, toilet and PREMESIS. RESPECT YOUR NEIGHBOUR SIGN ALSO DISPLAYED AT DOOR.
2) ONE SIA DOOR SUPERVISOR EMPLOYED
3) MUSIC IS PLAYED AT A BACKGROUND LEVEL AND NO AMPLIFIED IS AUDIBLE outside shop
4) MEANS OF ESCAPE IS CLEAR. AND UNOBSTRUCTED

PLEASE CONSIDER THIS AS SUITABLE EVIDENCE TO KEEP THE HOURS THE SAME AS BEFORE.